



Leveraging information technology in human resource analytics: A comprehensive exploration

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Abstract

The amalgamation of Information Technology (IT) with Human Resource (HR) analytics has ushered in a transformative era, revolutionizing the traditional HR landscape. This comprehensive research paper aims to delve deeply into the evolution, significance, challenges, implementation strategies, ethical considerations, and future prospects of utilizing Information Technology in HR analytics. Through an extensive review and analysis, this paper seeks to provide a comprehensive understanding of how IT is reshaping HR analytics and influencing organizational decision-making.

Keywords: Human resource (HR), analytics, information technology (IT)

Introduction

Human Resource Management (HRM) has undergone a profound transformation in recent decades, catalyzed by the integration of Information Technology (IT) into HR analytics. This amalgamation has revolutionized traditional HR practices, ushering in an era where data-driven insights power strategic decision-making within organizations. The convergence of IT and HR analytics has fundamentally altered the landscape of workforce management, empowering HR professionals to navigate the complexities of the modern workplace more effectively.

1. Evolution of HR Analytics and Technological Influence

The historical evolution of HR analytics can be traced back to the digitization of HR functions in the latter part of the 20th century. What began as a shift from manual record-keeping systems to the adoption of rudimentary HR Information Systems (HRIS) marked the initial steps toward harnessing technology's potential in managing human capital. However, it was the subsequent advancements in information technology that reshaped these systems, elevating them from mere repositories of data to sophisticated analytical platforms.

The emergence of advanced analytics tools, powered by the explosion of big data technologies, has been instrumental in redefining HR analytics. From descriptive analytics that provided retrospective insights to predictive and prescriptive analytics capable of forecasting future workforce trends and recommending optimal HR strategies, technology has become the cornerstone of modern HR decision-making.

2. Significance of IT in HR Analytics

The integration of IT in HR analytics holds multifaceted significance. It has transformed HR from a transactional function primarily concerned with administrative tasks to a strategic partner in organizational decision-making. This transformation is evident in various aspects:

- **Strategic Decision-Making:** IT-enabled HR analytics provides decision-makers with actionable insights derived from data analysis. It aids in aligning HR strategies with broader organizational goals, enhancing the agility and responsiveness of HR departments.

- **Talent Management and Development:** Leveraging IT tools enables HR professionals to identify, attract, nurture, and retain talent more effectively. By deciphering intricate patterns in employee data, organizations can tailor development programs that cater to individual needs, fostering a more engaged and productive workforce.

- **Employee Experience Enhancement:** The amalgamation of IT and HR analytics facilitates the personalization of employee experiences. By understanding preferences, behavior, and performance metrics, organizations can craft personalized initiatives that improve employee satisfaction and overall organizational performance.

3. Purpose and Scope of the Research

This comprehensive research paper aims to explore, dissect, and analyze the intersection of Information Technology and Human Resource Analytics in considerable depth. Through a multifaceted examination of historical context, technological advancements, practical implementations, ethical considerations, case studies, and future trends, this paper endeavors to provide a panoramic understanding of how IT is reshaping HR analytics and the consequent impact on organizational decision-making and effectiveness.

The subsequent sections will delve into the historical progression of IT in HR analytics, its current significance, the challenges faced, implementation strategies, ethical considerations, case studies demonstrating successful applications, and prognostications regarding future trends. By scrutinizing these facets, this paper aims to offer a comprehensive and insightful analysis, paving the way for a deeper understanding of the dynamic relationship between IT and HR analytics.

Evolution of IT in HR Analytics

The historical progression of IT in HR Analytics initiates with the digitization of HR functions during the latter half of the 20th century. Initially, HR departments relied on manual record-keeping systems, which gradually transitioned into early forms of computerized databases designed to manage

employee information, such as payroll, attendance records, and basic personnel data. These rudimentary HR Information Systems (HRIS) laid the groundwork for what would become a more sophisticated approach to HR data management.

1. Emergence of Advanced Analytical Tools

The ability of the field to expand grew thanks to the availability of modern analytic technologies in the late 20 and early 21 centuries. Data analysis functions were more than mere data storage and retrieval. Reports indicating a shift from the use of simple reporting systems to that which employs descriptive analytics in order to aid HR practitioners in drawing conclusions from the historical HR data started appearing.

The critical change which made all this possible was the movement toward more complex uses of analytics, predicting, and even prescribing actions in the HR setting. With predictive analytics and its built-in ability to identify statistical correlations coupled with machine learning models, HR departments were able to look into the future and base this on historical data. This development trend enabled HR staff specialists to predict levels of necessary talent, attrition and even gauge potential problem areas or openings with the workforce.

Furthermore, when prescriptive analytics was incorporated in this stage the HR decision-makers were in a position to inception possible outcomes and even recommend the best ones to take. This stage represented a great advance in the field of human resource analytics whereby empirical analysis with the aid of simulations dictated the nature of strategic HR actions.

2. Big Data Revolution and HR Analytics

The advancement in human resource functions was further influenced by the advent of big data technologies. The earlier existing abilities of Human Resource Information Systems were questioned by the ever-increasing amount, additional types, and speed of data available. Big data encouraged a proliferation of data sources for recruitment including, but not limited to, social networks, job boards, employee performance measures, and employee feedback. Such a huge amount of data stimulated more advanced analytics such as a deeper understanding of employee behavior, opinion analysis, and forecasting models of the workforce.

Artificial Intelligence (AI) and Machine Learning (ML) integration Artificial Intelligence (AI) and Machine Learning (ML) are the most recent phases in the development of IT concerning HR analytics. Algorithms and models applying AI and ML technologically enabled HR to further move to predictive analytics and automation systems for such operations as occupation applications evaluation and talent supervisors, as well as workforce sentiments. The ability of AI to examine and learn information patterns and make the corresponding improvements in HR strategies have virtually redefined HR analytics making it faster, more proactive, and more predictive.

3. Advancements in Analytics Capabilities

Today, In the current context of HR analytics, it is now expected to experience the use of cutting-edge interfaces, live monitoring information, natural language-based

operations, and forecasting tools. These differences have indeed altered the nature of HR analytics from being mostly recorded in nature to a more vigorous and diligent type of strategic partner within companies. It was fascinating for me to research the field of Human Resource Management (HRM) embedded in the context of its interplay with Information Technology (IT) for the purposes of analytics. It has been enlightening and interesting to me. My interest has been directed to attempt to unravel the complexities surrounding the expansion of IT in HR analytics, and the social implications of these expansion on HR management practices and strategies of the organizations.

The chronological evolution of information technology in human resource analysis tells a story of maturation and change. Starting with the straightforward mechanical processes of the latter half of the century which can somehow be qualified as computerized, HR began automating user record management, which is a provision for the development of more advanced HRIS. Such crude systems were the starting point for the new pattern of technology application in the field of agriculture, namely, technology integration for the management and decision-making of asset data.

According to this article, big data technology has supported the role of HR analytics. The integration of AI and ML also shifted predictive analysis processes, as operations such as talent acquisition became automated. These technologies founded a new phase of pivoting data into HR strategies. As the emergence of new analytical tools supports the role of HR analytics, the evolution of such tools has been perceptible in recent history. Traditional databases no longer hold such data and new sources, including social media and trade, are supplemented, enabling a deeper understanding of workforce dynamics Bigger data containing a range of employees as well as their relations enables HR's anticipation of future demographic shifts within the workforce. As a result, slits to raise new strategic measures are recommended. Rather than automated recruiting and commerce, AI and ML introduced new algorithms to speed up prognoses. As a result, modern AI technologies are creating new flexible HR approaches that incorporate a variety of employee sources With continually extending IT applications, such advanced decision-making technology solves fundamental problems.

These include state-of-the-art data visualization, real-time analytics, forecasting modeling, and natural language processing. Cloud solutions have transcended the rates of extensibility, interoperability, and users' webs while the assortment of HR analytical and other business processes created a comprehensive understanding of the firm. The combination of these advances has changed HR analytics from a historical preserving function into an alarming, strategic partner within the organizations. The process of providing insights that can be acted upon, tailoring the experience of employees, and checking HR policies with other organizational requirements made the concept of HRM entirely separate. This thesis has also been an eye-opening experience as has been the invention of IT in HR analytics. It emphasizes the importance of HR professionals keeping up with new developments, creating a data-oriented approach, and evaluating ethical issues to take full advantage of this coexistence. The move into the history of IT in HR analytics does not end here and raises further questions for search into new technologies, ethics, and HR analytics in transformation processes in organizations.

In the ongoing research work, I hope to find explanations to new answers, thereby adding to the annual discussion on making HR practices more effective via the application of modern technologies.

Emergence of Advanced Analytics Tools

The emergence of cutting-edge analytics tools was a turning point for HR analytics. Beginning from working with the most straightforward rows of data, and moving to the use of predictive and prescriptive analytics, HR experts were able to derive practical conclusions for planning activities.

1. Big Data Integration and its Impact

The emergence of enormous data sets with the beginning of big data analytics suggests there are great changes in the way an organization manages and analyzes the data concerning the HR function. The use of predictive modeling and a variety of machine learning algorithms has made it feasible for HR departments to forecast Turnover and other variables in the workforce.

2. Significance of IT in HR Analytics

Because of my interest in the particularities of Human Resource Management (HRM) and the cross-cutting impact of information technology (IT) on HR analytics, it has been my exploration to understand the essence of this appreciation. The development of the mobilization of IT and HR analytics is one of the most crucial stages in the processes of decision-making in organizations. Every effort is made to enrich the notion of strategic decision-making by empirical research and the use of data. It makes it attainable for organizational leaders and even HR professionals to make evidence-based decisions based on high-level analytics. This paradigmatic change makes it possible to almost fully incorporate HR strategies with the rest of the organizational goals' s. This will make it possible for organizations to be more proactive and responsive to complicated situations.

3. Elevating Talent Management and Development Strategies

The significant impact of IT in HR analytics resounds deeply within the domain of talent administration and development. It represents a departure from conventional approaches, transcending mere data accumulation to strategic utilization. State-of-the-art analytics tools unravel convoluted patterns within voluminous datasets, encouraging the identification of high-potential talent, evaluating performance objectively, and predicting future workforce requirements. Consequently, organizations can craft tailored talent development initiatives, nurturing and preserving top talent while strategically bridging skill gaps within the workforce.

4. Personalizing the Employee Experience Landscape

IT's integration with HR analytics is arguably a new dawn in employee knowledge. Nowadays, IT-driven analytics enable HR professionals to create bespoke employee experiences. Analyzing worker data on their preferences, behavior, and performance makes the case for more personalized schedules. These range from customized learning and expansion programs to engagement strategies, and fitness programs. Such individualized efforts significantly improve employee satisfaction, engagement,

and organizational culture. Further, the integration of IT with HR analytics promotes organizational agility. Real-time data analytics plus predictive analytics supply organizations with the capability to predict changes in labor situation. Such enabling capability allows for foreseeing trends and addressing possible challenges most appropriately. Such organizational agility for an organization solves into a competitive benefit, as it enables the organization to effectively respond to changes in its environment and reposition itself internally.

5. Optimizing Operational Efficiency and Effectiveness

Additionally, the application of IT in HR analytics displays operational enhancement. More strategies, such as Artificial Intelligence automation and machine learning algorithms, help carry out the operations of human resources with precision and speed. This optimization frees the human resource professional to spend the available help prudently on activities that are strategic and critical to the value of the entity. Consequently, IT and HR analytics have a complementary interaction that is best able to demonstrate the change agent sensation in the socio-organizational structures. It implies an evolution step in the transitional processes towards managerial practices that are based on facts evidenced by data, efficient, and responsive to change. Such immense impact is apparent in every dimension of HRM practices, especially in moving from traditional techniques to more validated and technology-oriented perspectives. Such contradictions indicate the desire of the author as a scholar to consider and explore the deeper impact of this synergy and in this relationship, it is required to champion this synergy further optimization. This advocacy creates an environment of readiness to view technology as a key to reaching the business and being dynamic in the processes of change.

6. Challenges and Considerations

IT and Human Resource (HR) Analytics seem to blend well. As a researcher who seeks to harmonize the two disciplines, I find the context filled with intricacies and challenges. However, as it stands, building the relevant privacy and security necessities for IT integration in HR analytics appears to be one of the most daunting tasks. With rapid data expansion, including personal employee records, there is always a risk of exposing clandestine information and theft. The extent of regulatory protection that is required, when balancing the need to make data available for analysis, spans broad strategies and controls.

The advanced development of IT instruments as well as the power of analytics creates a huge problem in regard to the skills gap in HR. It becomes obvious that advanced technologies that have taken and will take HR mechanisms must be mastered by every HR professional relevant to the organization. Besides, the other aspect that poses some level of difficulty is implementing change on an organizational level where data is treated in almost every decision making as well as the way different leaders of departments have to be evolved and the system that promotes new ideas and learning is established. A consequent problem comes in the form of "employee data." That means that in every business relationship ethical issues arise in a vague form that surrounds the basic business exercises such as fair application of algorithms developed through AI technology, how social injustice and biases issues are addressed while

making appropriate decisions, and the ethical rules and regulations surrounding every data use. The main problem encountering today's maximizing potential lies in collecting data-bedding knowledge without compromising the rights of the employees. IT integration as well as organizational configuration evolution intended for HR analysis is another one to be mentioned. Constructing strong and expandable and robust IT territories is a task for many organizations that can properly manage volumes of HR-related information. Cloud strategy, safety strategy, and restructuring of data require time for perfecting as well as scheduling so the task at hand can be seamlessly executed.

Capitulating with a set display of regulatory observation requirements and legal frameworks is a burden in the context of IT-enabled HR analytics. The world changes too fast to sit back and wait for the benches to catch up and in doing so, organizations are forced to implement adequate standards for complying with data protection laws like GDPR or HIPAA, or other laws related to a given enterprise. Why is this still a concern, keeping up with constantly changing regulations and making sure that the company acts in a socially responsible manner is a never-ending battle.

As a researcher, it is necessary to carry in mind these interventions and challenges because they are part of the IT-enabled domain within which HR analytics is to be deployed. In order to resolve these issues it is necessary to take a broad view of the problem which includes the warm-up of new technology, managing change in the organization, creating ethical standards, and strict data control.

These global challenges can also be viewed from a different perspective and treated as such that has to be addressed. Research efforts that seek to provide the global community with examples of integration of IT in HR analytics that are not only cost-effective but also ethical are of immense importance, especially for those organizations and their employees who have a hesitation to act unethically using technology for the advancement of an organization.

7. Challenges and Considerations

Future Prospects

There are individuals who show great interest in how Information Technology is shaping the fate of work and I believe there is still a great deal that can be uncovered considering the fact I have engaged myself in looking forward to the future.

The reason is the pervasiveness of the bodiless technologies revolution such as AI and ML.

I envision a great advancement in hr analytics as AI and ML technologies continue to advance. These advances have the potential to transform the prediction abilities within the realm of HRM. AI algorithms will become more refined and will be able to understand the workforce environment and be more accurate and precise in waiting and predicting trends, employee movement, and turnover rates.

1. Integration with Business Functions

The direction of HR analytics consequences is towards enhanced collaboration with other functions of the business. The integration of HR information with that from finance, marketing, and operations will enable exhaustive business analysis. This broad-based strategy will improve the familiarity of the relationship between HR indicators and total business success leading to better strategic decision

making. In AI-based tools for HR analytics, the ethical challenges will be in the spotlight. It will be crucial to have naturalistic operational governance procedures for ethical AI in place. A concern that will need to be addressed by researchers and practitioners will be how to reap the full benefits of those technologies in making decisions and at the same time encouraging ethics, fairness, and transparency in HR management.

2. Expansion of Predictive Trends

The direction of HR analytics consequences is towards enhanced collaboration with other operations of the business. The integration of HR information with that from finance, marketing, and operations will enable comprehensive business analysis. This broad-based approach will improve the acquaintance of the relationship between HR indicators and total business success leading to better strategic decision-making. In AI-based tools for HR analytics, the ethical challenges will be in the spotlight. It will be crucial to have realistic operational governance procedures for ethical AI in place. A concern that will need to be discussed by researchers and practitioners will be how to reap the full benefits of those technologies in making judgments and at the same time encouraging ethics, fairness, and transparency in HR management.

Conclusion on Future Prospects

As a researcher, imagining such future scenarios emphasizes the substantive role that IT has to change entirely in HR analytics. The analysis activities aimed at exploring these opportunities will create room for breakthroughs, pushing organizations to exploit developments in technology for strategic HRM. This certain aspect of utilitarian focus will be critical in taking HR analytics into a period of suave forecasting competence, ethical application of AI, and integrative framework of human resource management.

Conclusion

As I see it, IT and HR analytics perfectly complement each other. Such an alliance opens new horizons for organizations and allows them to make critical decisions. In the perfect world, or even in the impending times with the elimination of data protection issues and skills shortages, the hybrid of IT with HR analytics has a huge potential. By implanting IT into the HR functions, fostering creative thinking, and being willing to deal with the moral and social implications, organizations have the prospect to reach their goals virtually and enjoy a long-term edge over the Competition.

The detailed turn wherein HR joined the IT world can be chosen by asserting the understanding of the grasped determination about this unification, that it denotes the end of an organization-wide change process. The fusion of technology with HR is often represented and understood as enhanced techniques, procedures, and tools but certainly opens the sack of how blocks view, govern, and leverage the most incalculable resource in organizations' human resources.

The maturation of information technology in the sphere of human resources analytics has always been a story of perspicuity in science and engineering engrossed with people, relationships, and cultures. It is also about how people's relationships with information, advocated for a new form of HR professional with new mindsets in which

the use of data, metrics, models, predictive approaches, and strategic frameworks became the norm.

This research concludes that the significance of this integration extends to all phenomena of HRM. I would say the most ordinary things, such as aligning HR goals to HR strategies, or the customization of talent management and its application to an individual or a set of individuals, are critical.

The issues and the influences faced on the way are more than crucial and require natural selection between further UX designs and consequences and responsibility towards the humane approach. The question of rightfulness and ethics in HR analytics likewise remains of great importance as we move on to use technology. Understanding and implementing such complexities involves technology itself, as well as ethics and the desire to achieve confidence and openness.

To predict the future, the forthcoming opportunities give a space of options that go along with unending change. With the AI and ML technology getting advanced there will also be stronger integration between HR Analytics and other enterprise procedures and more across-the-board decision-making. Ethical issues will come into focus and will guide the AI developments for HR that are fair, accountable, and transparent.

This strategy of change is also not limited only to the HR department's activities but rather changes the organization's culture. It advocates for the change of the approaches to decision-making and stimulates the adoption of properly structured fostering of continuous learning, changing and enhancing processes within the organization.

As a scholar, the clear next direction is to conduct more and more activities aimed at researching, inventing, and teaching. It contains not only forecasting what will become trends but more significantly actively making them through scientific methods, coming up with ethics on the suggested trends, and designing a society in which humans enriched by technologies are praised.

In summary, information technology and HR analytics integration is an exponential and uneven progress at the very least, one that changes the story behind HR from being a back office function to becoming a crucial facet that manages the success of every organization and the wellness of its workers.

The fact that IT has been integrated with HR has enormously enhanced the way that organizations run their employee workforce. The utilization of HR analytics with the data available makes it possible for the diagnosis of problems such as approaching the issues of recruiting, managing performance, arrangement with employees, and equilibrium in new and better ways. This paper has sought to examine different issues revolving around the interchange of various forms of IT solutions with HR analytics looking at the impact they have on the operations of HR departments, the growing market, and revenue-generating new technologies, also foreseeing the probable headwinds and tailwinds awaiting.

Key Takeaways

- Rather than blind faith or intuition, IT rouses a belief that every finding taken in HR must be data-driven.

- Analytical tools offer senior HR practitioners greater possibilities to optimize HR operations such as recruiting, performance appraisal, and employee engagement.
- AI, big data, and blockchain – all of them are new elements that can be and to extend HR analytics even further.
- More significantly, ethical issues, lack of privacy, or skills need to be resolved to implement it properly.

Looking Ahead

It is commonplace happening for new technologies to be adopted in almost every field including HR practices as well as processes. However, no evolving technology has been able to provide such extensive alterations to facilities, services, and functions as HR data science. HR practices executed within the domain of an HR analytics framework suggest that the science-based future of HR is being constantly redefined. But have HR practices thoroughly evolved or have they simply redefined themselves? I am responding to this question by stating that in a post-analytic world, it is more fortunate for HR managers to visualize and define their objectives.

That is the new basis for setting out objectives, rather than how things have been accomplished in the past, and explains why new analytic-tied practices, like outsourcing, have saturated HR departments in the first place. A few other areas supporting the above theory include -

- Organizations have realized that tangible human capital techniques need to be formulated and executed to cope with external competition. These strategies can no longer be limited to just operational executives alone.
- AI tools are heavily conditional on a data-driven approach which administrative professionals can relate to.

After addressing these manageable sub-issues, I am going to propose how a future HR department model should aim to sweeten employee experience and engagement. Evolving employees' stirring connection goes beyond increasing productivity or retaining employees only. Forming the emotive connection enables better management of the employees and a direct all-encompassing effect relating the workforce, customer, and business strategies all at once.

Let us conclude. I believe that a new era for the HR world has arrived, one in which my notion comes to light - redefining HR from an operational support function into a leader in global business transformation.

- The impact of decentralization and blockchain technologies on contemporary occupation records.
- The impact of HR Analytics on the management of remote and hybrid work.

In order to better understand the applications of HR analytics around the globe of HR and to ensure that we do not repeat the missteps of the past, a greater number of articles, including journals of varying quality and scope, need to be produced.

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